EnterPay

SETUP GUIDE · WOOCOMMERCE

Take crypto on your WooCommerce store. In about fifteen minutes.

Everything needed to install EnterPay for WooCommerce, connect it to your account, verify it end to end, and switch it live — written for the person who runs the shop, not for a developer.

1 key
No account linking, no OAuth, no second system to learn

6 fields
The whole settings page, start to finish

0%
Merchant fee on every payment you take

02 Before you start
03 Account & API key
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08 Every payment outcome
09 Refunds & troubleshooting
10 Get in touch

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What you need, and what you don't

EnterPay adds one payment method to your existing checkout. Your theme, your products and your order flow stay exactly as they are.

You need

1. **An EnterPay merchant account.** Verification is a one-off. Your API key comes from this account, so start here if you do not have one.
2. **Administrator access to your WordPress site** — enough to upload a plugin and open WooCommerce settings.
3. **A store currency EnterPay supports.** If it is not supported the gateway stays hidden at checkout; the key test on the settings page will tell you.
4. **A business bank account** in the shop's name. This is where your money arrives, in your own currency. No crypto account is needed at any point.

You do not need

A developer

No code, no theme edits, no template overrides. Upload, paste a key, save.

A crypto wallet

You never hold, send or custody any cryptocurrency. EnterPay handles all of it.

A separate sandbox

Test mode is read from the key itself, so there is nothing extra to switch on.

Compatibility

WordPress	6.6 or newer
WooCommerce	9.0 or newer
PHP	7.4 or newer
Checkout	Classic checkout and the Cart & Checkout Blocks, both supported
Order storage	HPOS (High-Performance Order Storage) compatible

If your site is older than these versions, update it before installing. The plugin will not activate against an unsupported WooCommerce.

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Where the key comes from

The plugin is configured with a single API key. There is no account linking step, no OAuth screen and no second password to manage — the key is the whole connection.

1

STEP 1

Create the account

Sign up at enterpay.com and complete verification. You will be asked for your company registration, ownership details, an authorised signatory and your bank account.

2

STEP 2

Open API Keys

In the merchant dashboard, go to **API Keys**. Create a key for this store. Give it a name you will recognise later — the shop's domain works well.

3

STEP 3

Copy it once

The key is shown in full only when it is created. Copy it straight into a password manager; if you lose it, create a new one rather than guessing.

Test keys and live keys

pk_test_...

Runs the gateway in test mode. Test orders, ids and reports stay separate from your live ones, but the payment request it creates is a real one. Use it to prove the plumbing, not to practise paying.

pk_live_...

Takes real payments from real customers. Swap it in once a test order has reached the EnterPay checkout cleanly.

The mode is read from the key's prefix — there is no separate test-mode checkbox to forget about, and no separate sandbox address to point the plugin at. Changing the key is what changes the mode.

Keep the key private

Your API key authorises payments against your account. Never paste it into a support ticket, a chat message, a screenshot or a public forum. EnterPay will never ask you for it — we can see what we need from our side. If a key is ever exposed, create a new one and delete the old one immediately.

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Getting the plugin onto your site

The plugin is distributed as a standard WordPress zip. Installing it is the same as any other plugin you have added.

1. In WordPress, go to **Plugins** → **Add New Plugin**, then click **Upload Plugin** at the top of the page.
2. Choose the plugin zip you downloaded and click **Install Now**. WordPress unpacks it; you do not need to extract it yourself.
3. Click **Activate Plugin** when the upload finishes.
4. Go to **WooCommerce** → **Settings** → **Payments**. **EnterPay** now appears in the list of payment methods.
5. Click **Manage** next to it to open the settings page described on the next page.

If activation fails

MOST COMMON

WooCommerce is missing or too old

The plugin requires WooCommerce 9.0 or newer and will refuse to activate without it. Update WooCommerce first, then activate again.

LESS COMMON

PHP is below 7.4

Your host controls this. Most hosting control panels let you change the PHP version for the site in a couple of clicks; ask your host if you cannot find it.

Nothing is written to your theme and no files outside the plugin folder are touched. Deactivating the plugin removes the payment method and leaves your orders untouched.

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The settings page, field by field

There are six fields. Four of them you will set once and never think about again.

Enable EnterPay	Leave this **off** until you have tested. Turning it on is the last thing you do.
API Key	Paste the key you copied. Then press **Test API Key** — this is the single most useful button on the page. It tells you whether EnterPay accepted the key and whether your store currency is supported.
Checkout title	What customers see in the payment method list. Defaults to **Pay with Crypto**, which tests well; change it only if you have a reason.
Checkout description	The line under the title. Defaults to **Pay securely with cryptocurrency through EnterPay.**
Webhook	Shows the URL EnterPay should send notifications to. You copy this out — see the next page.
Webhook signing secret	The **whsec_** value EnterPay gives you when you create the endpoint. Without it, every incoming webhook is rejected.

Debug logging

There is a seventh setting worth knowing about even though you will usually leave it alone.

Switching on **Debug logging** records EnterPay activity under **WooCommerce → Status → Logs**, source **enterpay**. The logs are sanitised and never contain your API key. Errors are always logged whether or not the setting is on, so turn it on only while chasing a specific problem — then turn it back off.

*Press **Save changes** after pasting the key, before moving on to the webhook. The webhook URL does not appear until the gateway has been saved at least once.*

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How your store hears that a payment landed

The customer pays on EnterPay's side, not yours. The webhook is how your store finds out, and it is the one step people skip — skip it and orders will sit unpaid even though the money arrived.

1

ON YOUR SITE

Copy the URL

The EnterPay settings page shows a **Webhook URL** for this store. Copy it exactly — it is specific to your site.

2

IN ENTERPAY

Create the endpoint

In the merchant dashboard go to **Webhooks**, add an endpoint, and paste the URL in.

3

IN ENTERPAY

Copy the secret

EnterPay shows a signing secret starting **whsec_**. It is shown once. Copy it immediately.

4

BACK ON YOUR SITE

Paste and save

Put the secret into **Webhook signing secret** and save. Your store will now accept notifications from EnterPay — and only from EnterPay.

Why the secret matters

Every webhook that arrives is checked against this secret before anything happens to an order. A notification with a missing or mismatched signature is rejected outright. Without the secret in place, nothing is trusted — which is the safe failure, but it does mean orders will never be marked paid.

If a webhook is missed

A scheduled check reconciles payment status on its own, so a notification lost in transit does not leave an order stranded indefinitely.

If you rotate the secret

Creating a new endpoint or rotating the secret in EnterPay gives you a new whsec_ value. Paste it back into the settings page or webhooks will start being rejected.

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Prove the checkout before a customer sees it

Do this once with a test key before any customer sees the option. It takes five minutes and it is the difference between a launch and an incident.

1. With a **pk_test_** key saved, tick **Enable EnterPay** and save.
2. Open your shop in a private browser window, add a cheap item to the basket and go to checkout.
3. Confirm **Pay with Crypto** appears in the payment method list. If it does not, go to page 09.
4. Choose it and place the order. You should be taken to EnterPay's hosted checkout.
5. Stop at that page. A test key keeps the record separate, but the address and QR on it are real — do not send anything to them. Close the tab.
6. In WordPress, open **WooCommerce → Orders** and confirm the order is there, awaiting payment, with an EnterPay reference against it.

Going live

1

Replace the test key with your **pk_live_** key and press **Test API Key** again.

2

Check the webhook endpoint in EnterPay points at the same live store, and the secret is saved.

3

Place one small real order yourself. Watch it complete. Then tell your customers.

Keep the first live order small and your own, and actually pay it. A test key never moves an order to paid by itself, so this is the only step that proves the last link — webhook to order status. It costs you the price of one item.

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What happens to an order, in each case

The rule behind all of it: an order is only marked paid when EnterPay reports the payment complete. Nothing is assumed from the customer being redirected back.

Paid in full	The order moves to a paid status automatically and your normal fulfilment runs. Downloadable-only orders complete as they always have.
Still pending	The customer has been given payment details but the funds have not arrived yet. The order waits. Nothing ships.
Underpaid	Less arrived than the order total. Fulfilment is **not** triggered. The order is left for you to decide on — take it up with the customer, or settle it in EnterPay.
Under manual review	EnterPay is checking the payment. Fulfilment is **not** triggered until it resolves.
Expired	The payment window closed without funds arriving. The order is left unpaid and nothing ships. The customer can simply order again.
Failed	The payment did not go through. The order is left unpaid and nothing ships.

> The only state that releases goods is a payment EnterPay has confirmed complete. Underpaid, expired, failed and under-review payments never trigger fulfilment — a short payment will not quietly ship an order.

Where to look

In WooCommerce

The order page carries EnterPay's notes against the order, so you can see what happened without leaving WordPress.

In EnterPay

The merchant dashboard shows the payment itself — what was asked for, what arrived, and when it settled to your bank.

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The two things people ask us first

Refunds stay in your hands

EnterPay does not process refunds, and the plugin does not pretend to. Pressing **Refund** in WooCommerce will not send money back to the customer.

Return the money to the customer the way you agreed with them, then use **Refund manually** on the WooCommerce order so your records match what actually happened. Deciding your refund policy — and saying it plainly on your shop — is worth doing before you launch, not after the first request.

EnterPay is not showing at checkout

Almost always one of three things, and the **Test API Key** button distinguishes them.

1. **No valid key is saved.** Paste the key again and save before testing.
2. **EnterPay rejected the key.** It may have been deleted, rotated, or copied with a character missing. Create a fresh key and use that.
3. **Your store currency is not supported.** The gateway hides itself rather than failing at the last step. Get in touch and we will tell you where that currency stands.

Orders are not being marked paid

CHECK FIRST

The webhook is not set up

This is the usual cause. Re-read page 06: the endpoint must exist in EnterPay, and the whsec_ secret must be saved on your settings page.

CHECK SECOND

The secret was rotated

A new endpoint or a rotated secret invalidates the old one, and webhooks start being rejected. Paste the current whsec_ value back in.

*Still stuck? Switch on **Debug logging**, reproduce the problem once, and send us what appears under WooCommerce → Status → Logs with source **enterpay**. The logs are sanitised and never contain your API key, so they are safe to share with us.*

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Stuck on a step? Say so, and we'll walk it with you.

We would far rather spend ten minutes on a setup call than have you launch half-configured. Tell us where you got to and what the screen says.

EMAIL
info@enterpay.io

WEB
enterpay.com

FOR
WooCommerce stores

© 2026 EnterPayment OÜ. Setup steps follow the plugin's own documentation.